

## Privacy Policy

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This document describes the main aspects of the Global Data Protection Regulation (GDPR) and explains the rights and obligations of the Clients from Roco Broker Ltd, located on Bonovo Road, Fomboni, Island of Mohéli, Comoros Union, regulated by the Mwali International Services Authority (MISA) under registration number HT01024109 and License number BFX2024190.

At Roco Broker, we are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit our website and use our services. It is essential to read this document so that you are fully aware of how and why we are using your data.

By using our website and services, you agree to the collection and use of your information as described in this policy.

### 1. Information We Collect

We collect personal information that you provide directly to us when you register for an account, use our services, or interact with our website. This information may include:

- **Personal Identification Information:** Name, email address, phone number, postal address, date and place of birth, gender, and nationality.
- **Financial Information:** Bank account details, payment card information, tax identification number, financial status, income, trading activity, investment preferences, and risk tolerance.
- **Authentication Information:** Username, password, and security information used for account access.
- **Transaction Information:** Trading history, account balances, and details of financial transactions made on our platform.
- **Technical Information:** IP address, browser type, device type, operating system, browsing behavior, and other technical data collected automatically via cookies and other tracking technologies.

### 2. How We Use Your Information

 **Physical address:** Concord Business Center,  
334 90th South Street, New Cairo, Egypt.

 **Registered address:** Bonovo Road, Fomboni,  
Island of Mohéli, Comoros Union.

We use the information we collect for various purposes, including:

- **To Provide Services:** To process your transactions, manage your accounts, and provide you with brokerage services, including executing trades and managing your portfolio.
- **To Communicate:** To send you account-related notifications, updates, and marketing communications (subject to your preferences).
- **To Improve Our Website and Services:** To analyze usage patterns, enhance the user experience, and develop new features.
- **To Comply with Legal and Regulatory Obligations:** To meet our regulatory and legal requirements, including anti-money laundering (AML) and know your customer (KYC) obligations.
- **To Prevent Fraud:** To detect and prevent fraud, money laundering, and other illegal activities.
- **For Security:** To maintain the security and integrity of our website and services.

### 3. How We Share Your Information

We may share your personal information with third parties under the following circumstances:

- **Service Providers:** We may share your data with third-party service providers that assist us in operating our website and providing our services (e.g., payment processors, IT service providers, and customer support vendors).
- **Regulatory Authorities:** We may disclose your information to regulatory authorities, law enforcement, or other government agencies if required by law or to comply with legal obligations.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets, your information may be transferred as part of the transaction.
- **With Your Consent:** We may share your information with other third parties with your explicit consent.

### 4. Data Security

 **Physical address:** Concord Business Center,  
334 90th South Street, New Cairo, Egypt.

 **Registered address:** Bonovo Road, Fomboni,  
Island of Mohéli, Comoros Union.

  +44748882066

 support@rocobroker.com

We take the security of your personal information seriously. We implement industry-standard security measures, including encryption and secure protocols, to protect your data from unauthorized access, loss, or alteration. However, no method of transmission over the internet or electronic storage is completely secure, so we cannot guarantee absolute security.

## 5. Your Rights and Choices

Depending on your jurisdiction, you may have the following rights regarding your personal data:

- **Access:** You can request access to the personal information we hold about you.
- **Correction:** You can request that we correct any inaccurate or incomplete information.
- **Deletion:** You can request that we delete your personal information, subject to certain exceptions (e.g., legal or regulatory obligations).
- **Opt-Out of Marketing:** You can opt out of receiving marketing communications from us by following the unsubscribe instructions in our emails or by contacting us directly.
- **Data Portability:** You may request a copy of your personal data in a commonly used format for transfer to another service provider.
- **Withdraw Consent:** Where processing is based on your consent, you may withdraw your consent at any time, without affecting the lawfulness of processing before the withdrawal.

To exercise any of these rights, please contact our Data Protection Officer at [dpo@rocobroker.com](mailto:dpo@rocobroker.com)

## 6. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to improve your experience on our website. These technologies help us understand how you use our website, remember your preferences, and deliver targeted advertisements.

You can control the use of cookies through your browser settings. However, disabling cookies may affect your ability to use some features of our website.

## 7. Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this Privacy Policy or to comply with legal or regulatory obligations. After that period, your information will be securely deleted or anonymized.

## 8. Third-Party Links

Our website may contain links to third-party websites or services. This Privacy Policy does not apply to those websites, and we are not responsible for their privacy practices. We encourage you to review the privacy policies of any third-party websites you visit.

## 9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, legal requirements, or the services we provide. Any changes will be posted on this page with an updated "Effective Date." We encourage you to review this Privacy Policy periodically to stay informed about how we are protecting your information.

## 11. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

### **Roco Broker Ltd.**

Address: Bonovo Road, Fomboni, Island of Mohéli, Comoros Union

[dpo@rocobroker.com](mailto:dpo@rocobroker.com) / [info@rocobroker.com](mailto:info@rocobroker.com)

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